

PUBLIC GRIEVANCES COMMISSION
(Govt. of NCT of Delhi)
M-Block, Vikas Bhawan, IP Estate, New Delhi – 110110
Tel. No. 011-23379900, 23379901, Fax No. 011-23370903
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Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR
dated 25.9.97

Date of hearing: 13.09.2021

Complainant : Sh. Jitender Kumar,
Respondent : Deputy Commissioner
Shahadara South Zone,
Grievance No. : PGC/2021/MCD/26

1. Brief facts of the complaint

Sh. Jitender Kumar has filed a grievance in PGC regarding non release of pension, 7th CPC arrear and MACP arrear even after his retirement on 31.10.2019.

2. Proceedings in the Public Grievances Commission

The PGC has convened first hearing in the matter on 13.09.2021 and following are present :

Complainant : Present
Respondent : Absent

3. Relevant facts that emerged during the hearing

3.1 Neither anyone is present from Shahadara South Zone nor any status report is submitted. This has been viewed adversely by the Commission. The displeasure of the Commission was brought to the notice of the Asstt. Commissioner, Shahadara South Zone, telephonically.

***“No carelessness until there is a cure. Wear Mask,
follow physical distancing & maintain hand hygiene.”***

3.2 The complainant present in the hearing informed that his pension has been started and the bills for arrears of 7th CPC and MACP have been passed by the department.

4. Recommendations of the PGC

Sh. R.C.Sahoo, Asstt. Commissioner, Shahadara South Zone is advised to ensure that arrears are paid to the complainant at the earliest.

With the above directions the matter stands closed at the level of the Commission.

(SUDHIR YADAV)
MEMBER

No. PGC/2021/MCD/26/

Dated :

To:

Sh. R.C.Sahoo, Asstt. Commissioner, Shahadara South Zone, Zonal Office Building, Vishwas Nagar Institutional Area, Karkardooma, Delhi – 110032

Copy for information to :

Sh. Jitender Kumar

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follow physical distancing & maintain hand hygiene.”***