PUBLIC GRIEVANCES COMMISSION

(Govt. of National Capital Territory of Delhi)

APPELLATE AUTHORITY

[Under Section 7, Delhi Right to Information Act, 2001]

Appeal No. : 3709/2025

Date of Hearing : 13/10/2026

Applicant : Shri Vivek Bansal

Respondent : Addl. CEO (Admn.), DJB

Applications filed on : 03.09.2025

Appeal filed on : 31.10.2025

1. Background

Shri Vivek Bansal, appellant, vide his DRTI application had sought information from the Addl. CEO (Admn.), DJB /Competent Authority under the DRTI Act, 2001.

Aggrieved with the information furnished by the department, appellant filed this appeal before the Appellate Authority, under Section 7 of DRTI Act, 2001.

2. Proceedings

The appellant is present.

Sh. Pawan Kumar, AE(C), DR-III and Sh. Bhupender Singh, J.A., DJB are present on behalf of the Competent Authority.

In the last hearing held on 04.06.2026, the appellant had complained that though the inspection of records was fixed as per the reply of the Competent Authority dated 20.11.2025 but very large stock of files were placed before him for inspection which was not possible being voluminous in nature. The Competent Authority was therefore directed to provide relevant records to the appellant as per his DRTI application so that the same can be inspected and copies of relevant documents can be taken on payment of fees by appellant. It is again seen that, that also has not happened though the period of more than 3 months has gone since the last hearing. This conduct of the Competent Authority

i.e. Addl. CEO, DJB only point towards that the Department does not want to give information to the appellant.

It is also observed that the Competent Authority in many DRTI applications instead of replying to the DRTI application is simply asking the applicant to inspect the files and take the relevant records. However, these inspections are long delayed and relevant records are not given to the appellant. This conduct re-establishes the lackadaisical attitude of the Competent Authority in furnishing the information to DRTI application. In this case, the appellant had filed the DRTI application on 03.09.2025 to which no reply was furnished by the Competent Authority and appellant had to come in appeal on 31.10.2025. Even after filing of appeal and numerous hearings and directions by the Appellate Authority, the requisite information has not been given to the appellant.

3. Decision

The conduct of Competent Authority is making it liable for penal action under the DRTI Act, 2001 in view of non furnishing of information to the DRTI application and thereafter not complying with the directions of the Appellate Authority from time to time.

The Competent Authority is once again directed to give reply to the DRTI application giving information within 7 days time.

On the next date of hearing the Competent Authority or its representative who is familiar with the facts of the matter should remain present.

The next hearing in this appeal case is scheduled for Thursday, **12th November, 2026** at **11 : 30 A.M.**

24/10/26.

(DHARMENDRA)
APPELLATE AUTHORITY/ CHAIRMAN, PGC

No. Appeal/3709/2025/PGC/DRTI/DJB/ 11707-708 Dated : 29/10/26

To,

1. The Addl. CEO, Delhi Jal Board, Govt. of NCT of Delhi, Room No. 315-B, Varunalaya Phase-II, Karol Bagh, New Delhi – 110 005.

2. Shri Vivek Bansal, Plot No. 19, FF Manish Royal Plaza, Sector-10, Dwarka, Delhi-110075. (9718682297)