PUBLIC GRIEVANCES COMMISSION

(Govt. of National Capital Territory of Delhi)

APPELLATE AUTHORITY

[Under Section 7, Delhi Right to Information Act, 2001]

Appeal No. :	3713/2025
Date of Hearing :	10/11/2026
Appellant :	Shri Sandeep Gupta
Respondent :	Director, Social Welfare Department.
DRTI Application filed on :	01/09/2025
Appeal filed on :	03/11/2025

---

1. **Background**

Shri Sandeep Gupta, the Appellant vide his application dated 01/09/2025 under Delhi Right to Information Act, 2001, had sought information from the Competent Authority i.e. Director, Social Welfare Department.

Being aggrieved with non receipt of any information from the department, he filed this appeal dated 03/11/2025 before the Appellate Authority / Public Grievances Commission, under Section 7 of DRTI Act, 2001.

2. **Proceedings**

The Appellant is present.

Sh. Ravinder Jangra, S.O. is present on behalf of the Competent Authority.

Pursuant to the last hearing on 02.07.2026 in which, the Competent Authority was directed to furnish reply to the appellant's DRTI application dated 01.09.2025, a reply dated 09.11.2026 was submitted to the Appellate Authority and a copy was also given to the appellant.

The appellant expressed dissatisfaction as the reply to most of the questions has not been given.

The representative of the Competent Authority submitted that the matter pertains to pension matters of Physically Handicapped person Sh. Bhim, about whom the questions have been asked in the DRTI application. The pension has been started but the same could not be deposited in the bank account of Sh. Bhim as the UID is disabled for DBT by the bank and this would require the affected person to visit the bank to get it done. The appellant submitted that the concerned person has gone to the bank but the issue remains unresolved.

3. Decision

The appellant is directed to ensure that the affected person Sh. Bhim goes to the bank to get his UID active for DBT and at the same time, the Welfare Officer of the District would also be there to facilitate enabling of the UID by the bank. The appellant and the representative of the Competent Authority agreed for facilitating the entire process in respect of Sh. Bhim in the bank on 18.11.2026.

With the above directions, **the appeal is disposed of.**

Dharmendra 10/11

(DHARMENDRA)
APPELLATE AUTHORITY (PGC)

F. Appeals/3713/2025/PGC/DRTI/DSW/ 12877-879 Dated: 17/11/26

To,

1. O.S.D. to Chief Secretary, Delhi for kind information of Hon'ble Chief Secretary, GNCT of Delhi.

2. The Director, Department of Social Welfare, Govt. NCT of Delhi, 7th Floor, MSO Building, I.P. Estate, New Delhi-110002.

3. Shri Sandeep Gupta O/o B- 298/C, B- Block Kusumpur Gaon, Basant Vihar, New Delhi- 110057. (9990 169 537)